

## **STRATEGIES**

Advancing Digital Capabilities
Persistent Evolutionary Innovation
Customer Service Centric

## **STATISTICS**

Over 25 Years Working With United Ways
Over 370 United Ways Using Andar/360
Over 500 Person/Years Experience With United Way
Over 4,500 United Way Staff Use Andar/360 Daily
Over 50% Of All United Way Staff Use Andar Daily
Over \$3,500,000,000 Processed Annually
Over \$275,000,000 Raised Online Annually
Over 175 United Ways Hosted in the Cloud

## SUPPORT INFRASTRUCTURE

Unlimited Telephone, e-Mail, Web Support
Online Support Centre (85,000 Q&A)
Peer-To-Peer Discussion Group (1,300+ Members)
Weekly e-Newsletter (4,500+ Recipients)
Annual Conference (300+ Attendees)
Customized / Personalized Training
Consulting Services

## **CAPABILITIES**

360° Real-Time Relationship Management

**Financial Transactions** 

**Designation Payouts** 

Campaign Management

Flexible Reporting

Mobile Web sites

Mobile Giving

Mobile Volunteering

Mobile Event Registration

Mobile Access Using Smartphones and Tablets

Integrated with Outlook and Exchange

Integrated Mobile e-Mail and Calendaring

e-Newsletters / e-Mail Blasts

**Key Performance Indicators** 

Predictive Modeling and Analytics Dashboards

Live Social Media Integration

Customizable / Individualized Dashboards

Integration with Prospect Research Products

Automatic Segmentation and Loyalty Scoring

Workflows, Plans, and Task Management

Major Individual Gifts / Planned Giving

**Prospect Strategy Management** 

**Business Intelligence** 

Multichannel Marketing and Communication

Personalized Thank You Letters & Tax Receipts

Grants and Community Outcomes Measurement

